Priyamma Konam

**E-Mail:** [konamPriyamma@gmail.com](about:blank) **Phone number:** +91-9160247867

***RPA Developer***

# Professional Experience

* With 2.9 years of experience in the field of Information Technology, coupled with 2 years of specialized expertise in RPA Development.
* In Robotic Process Automation (RPA), I have established a formidable groundwork in constructing comprehensive automation solutions. I am highly adept at employing renowned RPA platform UiPath.
* My expertise encompasses the entire automation workflow process, ranging from the conceptualization and creation of automated solutions to their efficient implementation.
* Through my dedicated efforts I have successfully optimized various business processes, improving efficiency and driving digital transformation within organizations.
* I am known for my strong teamwork skills and excellent written and verbal communication abilities.

# Employment History

***Capgemini, Bangalore as Senior Analyst*** Jan 2023 *-* till date

***Project Name: Chatbot Factory***

***Key Result Areas:***

* Designed, coded, and tested automation workflows using UiPath, ensuring efficient and reliable automation processes.
* Verified and leveraged appropriate UiPath components, including Robots, Studio, to enhance automation capabilities.
* Provided solution designs to customers throughout the deployment of new deals, Proof of Concepts (POCs), and project implementation phases.
* Made necessary changes to robot code during implementation to ensure optimal performance and functionality.
* Analyze requirements, identify automation opportunities, and deliver scalable and sustainable solutions.
* Skilled in process optimization, exception handling, error management, and debugging

***Capgemini, Bangalore as Analyst*** May 2021 *-* Dec 2022

***Project Name: Chatbot Factory***

***Key Result Areas:***

* Monitoring and maintaining automation post-implementation and resolving any potential issues to ensure smooth business operations.
* Develop and maintain technical documentation and producing process documentation in order to outline mistakes and successes and refine processes going forward
* Provide solution designs to customers throughout the deployment of new deals, during POCs and project implementation phase.
* Design, code, test automation workflows using UiPath.
* Develop workflows and custom activities using Vb .Net/C#
* Make changes to the robot code during implementation as needed.
* Deliver technical training, demos, blueprints and provide necessary support for new/existing clients.

# Additional Skills

* SQL
* C# .NET
* Manual and Automation Testing

# Academic Qualification

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| --- | --- | --- | --- |
| **Degree** | **University** | **Year of Passing** | **Marks Obtained** |
| B. Tech | Swami Ramananda Tirtha Institute of Science & Technology (CSE) | 2019 | 70.99% |
| Intermediate | Narayana Junior College. | 2015 | 92.9 % |
| SSC | New Vision Concept School | 2013 | 9.3 (GPA) |

# Personal Details

**Date of Birth:** 20th May 1998

**Languages Known:** English, Telugu

**Address:** Nalgonda, Telangana-508001

# Declaration

I hereby declare that the above-written particulars are true and correct to the best of my knowledge and belief.

Place: Bangalore **(Priyamma Konam)**